

ND COVER INFORMATION SERVICE ON MY EH

Monitoring your
un-named buyers



1 Choose the buyer

2 Check discretionary limit

3 Receive an instant response

4 Monitor changes in cover for 12 months

ND Cover* is the new information service available on MyEH.

It can be used to instantly check whether your domestic (i.e. based in metropolitan France or the DROM) buyers or potential buyers are covered up to the discretionary limit stipulated in your policy.

One click is all it takes to find out whether your buyer is covered, and you can monitor your cover situation for 12 months.

* ND means un-named buyers: Buyers with an outstanding credit balance less than or equal to the discretionary limit in your policy. The ND Cover service is a billable information service that enables the cover on these buyers to be monitored.

BENEFITS OF ND COVER

Real-time updates to buyer information, which remains accessible for 12 months. Tacit (automatic) renewal applies to this monitoring.

Clear and immediate information about discretionary limit cover



If your buyer becomes eligible for discretionary limit cover again, it applies instantly.

In the event a more restrictive position is taken on one of your buyers, insurance cover continues to run for 30 days.

COMPANY D 1, PLACE DES SAISONS - 92048 PARIS LA DÉFENSE CEDEX • France EH ID: 12453187		Pour V.A.S.S. N° de police 001002004 Customer reference: Client / AB23	
ND Cover Garantie Statut : Répondue	Date de la demande 2 avr. 2020	Date de changement de position 2 avr. 2020	➔

FURTHER DETAILS ABOUT THE DELAYED IMPACT ON YOUR COVER

The delayed impact on your discretionary limit cover means that insurance cover continues to operate for 30 days after any change in our ND Cover position.

During this period, you are automatically insured up to the amount of your discretionary limit for all deliveries (either in progress or new), unless your buyer is insolvent.

In practical terms, this means that if our position changes and we inform you that you are no longer covered for a buyer, then you have 30 days to reduce your credit situation with that buyer accordingly.

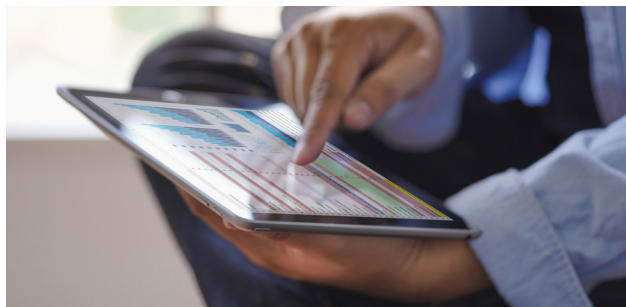


EXAMPLE

- ▶ Your buyer is insured by virtue of the discretionary limit.
- ▶ **On 17 June, you cease to be covered by the discretionary limit.**
Invoices for deliveries occurring between 17 June and 17 July will still be insured thanks to the delayed impact, meaning cover continues to apply for 30 days (unless the buyer is insolvent).
- ▶ **From 18 July, deliveries to this buyer are no longer insured** in the event of non-payment by your buyer.

ND COVER MEANS :	€1.30 excl. taxes per year per buyer	Instant responses to your requests	Real-time monitoring of your buyers for 12 months	Delayed impact on cover in the event of a change in our position

FOR MORE INFORMATION



Contact your broker or agent

Customer services will also be pleased to help on +33 (0) 1 84 11 50 54