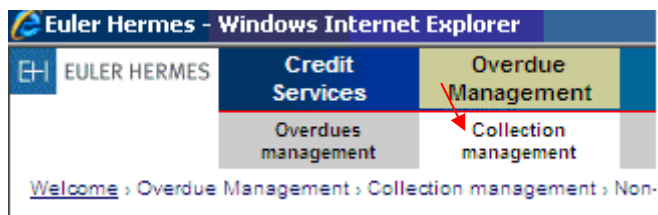


# 6

## Gestionare Intarzieri la plata (Overdue Management)

Aceasta sectiune <Overdue Management> va ajuta sa gestionati intarzierile la plata sau ordinele de colectare ale Clientilor-Dvs. Debitori astfel:

- Creare Notificari de Intarziere la plata (ordine de colectare) – 6.1,
- vizualizare a acestora. – 6.2



### 6.1 Notificari de intarziere la plata sau Ordine de colectare (Non-payment notification)

Euler Hermes - Windows Internet Explorer

EULER HERMES Credit Services Overdue Management Information Services Policy Administration Quick menu

Overdues management Collection management Company Search

Welcome > Overdue Management > Colle Non-payment notification Payment notification List of non-payments

### Company identification

\* mandatory

Select a country : ROMANIA

Select only one of the radio button options shown below.

Search by identifier

\* Euler ID :  OR \* Identifier : VAT for Romania  Help on identifier

Search Criteria

\* Company/Business Name:

Street Number :  Street Name :

Post/Zip Code :  Town :

State/Region/County :

Search by phone number

Phone number :

\* mandatory

Continue Clear

Customer card EOLIS assistance Disconnection

Welcome > Overdue Management > Collection management > Non-payment notification

**Buyer Details**

TVARO : [redacted]    Euler ID : [redacted]    Type of Company : [redacted]

Buyer Name : [redacted]

Registered office : [redacted]

SIC Activity : [redacted]

If the details above are not for the required buyer, click here to select the correct buyer.

**Non-payment notification**

Non-payment type:

Collected by:

**Insured contact information:**

Insured contact name: [redacted]    Insured E-Mail: [redacted]

Insured tel n°: [redacted]    Insured reference: [redacted]

**Buyer contact information:**

Buyer contact name: [redacted]    Buyer E-Mail: [redacted]

Buyer tel n°: [redacted]    Buyer Fax n°: [redacted]

Buyer mobile n°: [redacted]    Language:

**Non payment notification details:**

Is the invoicing or the delivery address different from the above address?    Yes:  No:

Buyer's bank: [redacted]

Is Buyer insolvent?    Yes:  No:

Buyer's liability already declared to receiver/administrator/liquidator?     (Attach copies)

Is the debt disputed?    Yes:  No:

Unpaid cheque/Bill of Exchange?    Yes:  No:

Type of guarantee:

Additional comments: [redacted]

**Invoices/credit notes/partial payments**

No invoice details entered

[Add Invoice/Credit note/Partial payment](#)

[Upload invoices](#)

[Template](#)

If you have a number of invoices/credit notes/partial payments to enter, you may prefer to create a file for uploading, using the macro provided, by clicking on the 'Template' link. Once this file is created, please click on the link "Upload invoices" to attach the list of invoices.


**Attachments**

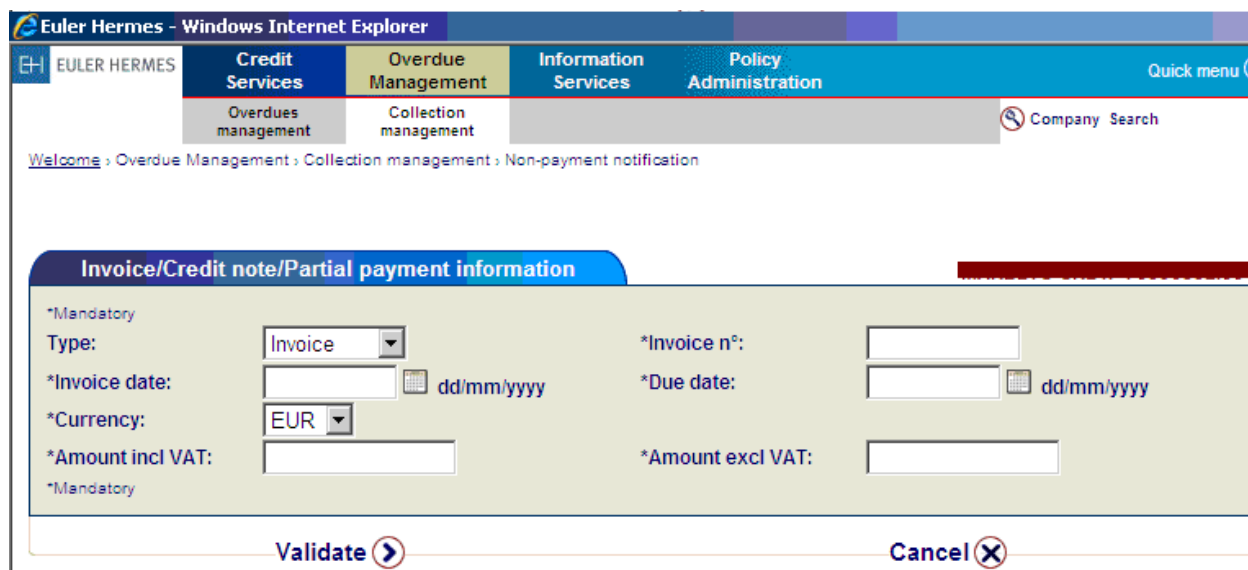
To attach a document, select a document type then click on the "Browse" button to select a file and click on the "Attach" button.

Document type:

File path: [redacted]    

No documents currently attached

Cu ajutorul acestei functii, trebuie sa introduceti (apasand butonul ) toate facturile (numar, data emiterii, data scadentei, valoare incluzand zecimale) emise si neincasate referitoare la Clientul-Debitor respectiv.



**Euler Hermes - Windows Internet Explorer**

EULER HERMES | Credit Services | Overdue Management | Information Services | Policy Administration | Quick menu

Overdues management | Collection management | Company Search



Welcome > Overdue Management > Collection management > Non-payment notification

**Invoice/Credit note/Partial payment information**

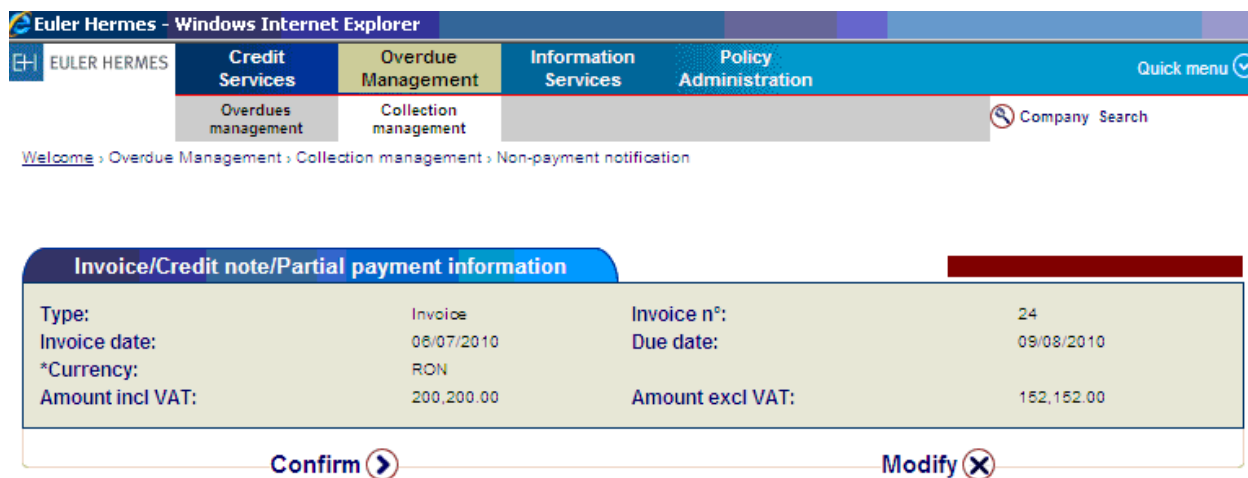
\*Mandatory

Type:	<input type="text" value="Invoice"/>	*Invoice n°:	<input type="text"/>
*Invoice date:	<input type="text"/> dd/mm/yyyy	*Due date:	<input type="text"/> dd/mm/yyyy
*Currency:	<input type="text" value="EUR"/>		
*Amount incl VAT:	<input type="text"/>	*Amount excl VAT:	<input type="text"/>

\*Mandatory

Validate  Cancel 

Dupa ce ati completat toate campurile de mai sus, pentru a intregistra factura respectiva apasati <validate>.



**Euler Hermes - Windows Internet Explorer**



EULER HERMES | Credit Services | Overdue Management | Information Services | Policy Administration | Quick menu

Overdues management | Collection management | Company Search

Welcome > Overdue Management > Collection management > Non-payment notification

**Invoice/Credit note/Partial payment information**

Type:	Invoice	Invoice n°:	24
Invoice date:	08/07/2010	Due date:	09/08/2010
*Currency:	RON		
Amount incl VAT:	200,200.00	Amount excl VAT:	152,152.00

Confirm  Modify 

Aveti optiunea de a confirma (confirm) sau modifica (modify) informatia introdusa.

Repetati aceasta operatiune pentru a introduce fiecare factura in parte.

Dupa finalizarea acestor operatiuni, pentru a incarca in EOLIS aceasta notificare de intraziere la plata (non-payment notification) sau ordin de colectare apasati butonul <Validate> dupa care confirmati apasand <confirm> si apoi „ok” in fereastra mica ce va aparea imediat.

Euler Hermes - Windows Internet Explorer

EULER HERMES    Credit Services    Overdue Management    Information Services    Policy Administration    Quick menu

Overdues management    Collection management    Company Search

Welcome : Overdue Management : Collection management : Non-payment notification

**Buyer Details**

TVARO : [redacted]    Euler ID : [redacted]    Type of Company : SRL  
 Buyer Name : [redacted]  
 Registered office : [redacted]  
 SIC Activity : [redacted]

If the details above are not for the required buyer, click here to select the correct buyer.

**Non-payment notification**

Non-payment type: Collection  
 Collected by: Euler Hermes

**Insured contact information:**

Insured contact name: [redacted]    Insured E-Mail: [redacted]  
 Insured tel n°: [redacted]    Insured reference: [redacted]

**Buyer contact information:**

Buyer contact name: [redacted]    Buyer E-Mail: [redacted]  
 Buyer tel n°: [redacted]    Buyer Fax n°: [redacted]  
 Buyer mobile n°: [redacted]    Language: English

**Non payment notification details:**

Is the invoicing or the delivery address different from the above address? Yes:  No:

Buyer's bank: [redacted]

Is Buyer insolvent? Yes:  No:

Buyer's liability already declared to receiver/administrator/liquidator? No (Attach copies)

Is the debt disputed? Yes:  No:

Unpaid cheque/Bill of Exchange? Yes:  No:

Type of guarantee: No guarantee

Additional comments: [redacted]

**Invoices/credit notes/partial payments**

		Number/Original invoice number	Document type	Currency	Amount incl VAT	Amount excl VAT	Invoice date/Original invoice date	Due date	Credit note issued date	Recovery date
Delete	Update	24	INVOICE	RON	200,200.00	152,152.00	06/07/2010	09/08/2010		

Add Invoice/Credit note/Partial payment  
 Upload invoices    Template

If you have a number of invoices/credit notes/partial payments to enter, you may prefer to create a file for uploading, using the macro provided, by clicking on the 'Template' link. Once this file is created, please click on the link "Upload invoices" to attach the list of invoices.

**Attachments**

To attach a document, select a document type then click on the "Browse" button to select a file and click on the "Attach" button.

Document type: unknown  
 File path: [redacted]    Browse...    Attach

Validate

Customer card    EOLIS assistance    Disconnection

Ulterior se va afisa o fereastră prin care EOLIS va informa ca Notificarea Dvs. de intarziere la plata (sau Ordinul Dvs. de Colectare) a fost inregistrat in sistem cu succes.

Ca un urmator pas va trebui sa trimiteti un e-mail catre [roclaimsandcollectionsupport@eulerhermes.com](mailto:roclaimsandcollectionsupport@eulerhermes.com) in care sa atasati facturile la care ati facut referire in notificarea emisa in EOLIS.

The screenshot shows the Euler Hermes web application interface. The top navigation bar includes 'Credit Services', 'Overdue Management', 'Information Services', and 'Policy Administration'. The 'Overdue Management' section is active, with sub-options for 'Overdues management' and 'Collection management'. A breadcrumb trail reads: 'Welcome > Overdue Management > Collection management > Non-payment notification'. Below this, the 'Buyer Details' section displays fields for TVARO, Euler ID, Type of Company (SRL), Buyer Name, Registered office, and SIC Activity. The main content area, titled 'Non-payment notification', contains a red message: 'Your request has been submitted with success and you may expect news from us shortly.' At the bottom, it indicates 'Non-payment type: Collection'.

## 6.2 Vizualizarea Notificarilor de intarziere la plata sau a Ordinilor de Colectare (List of Non-payments)

This screenshot shows the 'List of non-payments' selection criteria form. The breadcrumb trail is 'Welcome > Overdue Management > Collection management > Non-payment notification > List of non-payments'. A red arrow points to the 'List of non-payments' link in the breadcrumb. The form includes several filter fields: 'File type' (dropdown), 'Status' (dropdown set to 'All'), 'Collected by' (dropdown set to 'All'), 'Collection file identifier' (Year and File number fields), 'Buyer' (dropdown set to 'All' with a link to 'identify a debtor'), and 'Opening Date' (From and To date pickers). Below these are 'Sort by' (dropdown set to 'Descending file number') and 'Download options' (Separator for csv file dropdown). At the bottom, there are three buttons: 'View', 'Download in .csv format', and 'Download in .xls format'.

Dupa ce ati optat pentru <List of Non-Payments> puteti apasa butonul <view> pentru a vizualiza lista Notificarilor de intarziere la plata sau a Ordinilor de Colectare introduse pana la acest moment.

**Selection Criteria**

**Collection**

File type:

Status:

Collected by:

Collection file identifier: Year:  (yyyy) File number

Buyer: All [identify a debtor](#)

Opening Date: From  To  dd/mm/yyyy

Sort by:

Download options

Separator for csv file:

Pentru a accesa detalii referitoare la actiunile intreprinse in vederea colectarii debitului restant (in cazul in care s-a agreeat colectarea), apasati pe numarul dosarului de colectare <file no.>

Euler Hermes - Windows Internet Explorer

EH EULER HERMES

Credit Services Overdue Management Information Services Policy Administration Quick menu

Overdues management Collection management Company Search

Welcome > Overdue Management > Collection management > List of non-payments

**List of non-payments**

Buyer			Status				Amounts		
File n°	Your customer reference	Buyer name	Opening Date	Type of Intervention	Collected by	Status of Debt Collection	Amount declared	Amount of recoveries	Amount outstanding
450		S.R.L. VAT-	18/03/2010		Euler Hermes	running	95,680.47 RON	0.00 RON	95,680.47 RON

1 record found.

Page 1/1

Download options: .csv format | .xls format

Separator for csv file: :

Access the page directly by clicking on the page number.  
Click on a file number to view more details.

[New search](#)



Euler Hermes - Windows Internet Explorer

EH EULER HERMES

Credit Services Overdue Management Information Services Policy Administration Quick menu

Overdues management Collection management Company Search

Welcome > Overdue Management > Collection management > List of non-payments

### Buyer Details

TVARO : [REDACTED] Euler ID : [REDACTED] Type of Company : - Other - Unknown

Buyer Name: [REDACTED]

Registered office : [REDACTED]

SIC Activity : [REDACTED]

### Non-payment details

**General**

File n°:	450	File status:	running
Your customer reference		Sub status:	
Phase:	amicably		

**Collection**

Total of invoices:	95,680.47 RON	Interest charge to buyer:	
Costs charged to buyer:		Total debt:	95,680.47 RON
Amount collected:		Amount collected after indemnification:	
Amount outstanding	95,680.47 RON		

**Claim**

Insured debt:	80,000.00 RON	Reason not/party insured:	Invoice prior to agreed credit limit
Insured collection costs:		Indemnification date:	25/07/2010
Covered percentage:	90,00	Claim status	
Indemnification amount:		Claim amount paid:	
Recovery after indemnification:			

Detail of collection costs

**Progress details**

No information currently available.

Back Print

Customer card EOLIS assistance Disconnection

Aici veti gasi informatii cu privire la actiunile intreprinse, in vederea colectarii debitului restant, de catre EH. Totodata puteti urmari evolutia procesului de colectare <progres details>.